

CONTRACT WITHDRAWAL FORM

ORDER NUMBER _____

INFORMATION ABOUT THE BUYER

Name (company name) _____

Address _____

Telephone _____

E-mail address _____

ITEMS

SKU	Description	Quantity

Money refund by bank transfer to:

Name of the bank _____

Bank account number _____

Bank account holder _____

Please send a completed standard complaint form to webshop@ravneshystems.com.

Date: _____

BUYER's signature: _____

IMPORTANT NOTES:

- The BUYER is obliged to return the Products undamaged and unchanged, unless the Product quantity has decreased without the BUYER being responsible for that. If the returned Products are reduced in any way, the SELLER is entitled to hold the BUYER liable and demand compensation for each depreciation in value of the Products that is due to the BUYER's use of the Products that goes beyond what was necessary to determine the characteristics and functionality of the Products. Only complete shipments (i.e. containing the original order quantity) that are returned in the original packaging, along with the commercial invoice, are acceptable.
- If the BUYER withdraws from the agreement, the SELLER shall repay all payments received from the BUYER up until that time, within a maximum of 14 calendar days of the date on which the BUYER notified the SELLER of their decision to withdraw from the agreement. For sales agreements, the SELLER can delay reimbursement until all the Products have been returned, or until the BUYER has demonstrated that they have sent the Products back, whichever is earliest.
- In any case, the BUYER will not be charged for any additional costs in connection with such repayment, except freight costs for delivery to the BUYER and for return delivery to the SELLER.
- The BUYER must send the goods to the SELLER's address:

SIJ Ravne Systems d.o.o.,
Koroška cesta 14,
2390 Ravne na Koroškem, Slovenia,
with the reference "Webshop".

The BUYER must return the Products together with the commercial invoice.

- The Internet Sales Terms and Conditions are published in the "Online Sales" section in the Webshop, www.sij.ravneknives.com.